

End of Sales Notice for the Compact IP Codec TM7006/7 Series

October 1st, 2024
Techno Mathematical Co., Ltd

Dear Valued Customer,

We regret to inform you that we will be discontinuing our product, the Compact IP Codec TM7006/7 Series, as detailed below.

1. Products subject to discontinuation

- 1) Encoder TM7007E/TM7006E
- 2) Decoder TM7006D
- 3) Customized products based on TM7007E, TM7006E and TM7006D

2. Reason for the discontinuation of sales

It will become difficult to continue production due to the discontinuation of the electronic components used.

3. Successor products

- 1) Encoder TM7607E (New product)
- 2) Decoder TM7606D (New product)

4. End of Sales Schedule

- Receipt date of final order: March 31, 2025
- End date of support: March 31, 2028
 - Limited support (*) will be provided for 3 years after the end of sales.
 - If the end date of support falls within 5 years from the date of shipment, we will provide limited support (*) for up to 5 years from the date of shipment.

5. Limited Support for Discontinued Products(*)

- We will respond based on existing knowledge, including findings and past cases. However, we may not be able to analyze events that are difficult to resolve using existing knowledge.
- In principle, we do not provide bug fixes, vulnerability countermeasures, or support for new operating systems (except in exceptional cases at our sole discretion).
- In the case we have some related files, we will provide the latest version of the files in

principle.

- Hardware repair support will be provided only if a maintenance contract is valid.
- However, even before the scheduled end date for repair services, it may not be possible to carry out repairs due to the availability of replacement parts or the current repair status.

6. Contact for inquiries regarding this matter

For inquiries regarding this matter, please contact the appropriate party below:

- **If you purchased from a distributor:** Please contact the distributor.
- **If you do not know the distributor from whom you purchased the product, or if you purchased the product directly from us:** Please contact us directly at the following address:

Techno Mathematical Co., Ltd.

7F, Gotanda NN Bldg., 2-12-19, Nishi-gotanda, Shinagawa-ku, Tokyo 141-0031, Japan

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